

, Assistant Dean for Library Assessment, Pius Library
Instructional Services Coordinator, Pius Library
Access Services Coordinator, Medical Center Library
, Research and Instruction Librarian, Pius Library
, Research and Instruction Librarian, Pius Library

Introduction and Overview

Selected Findings

Pius: 98% (50/51) of participants found the correct hours for the current day, while one participant typed ". 15," which is most likely a typing error. Participants averaged 53 seconds to submit their answer. A random sampling of the CamStudio screen-capture videos (hereafter referred to simply as "videos") showed the majority of users either clicked on the icon on the right-hand side of the page (4/12) or scrolled to the footer to locate the hours (5/12).

MCL: 75% (9/12) of participants found the correct hours for the current day and 25% (3/12) answered incorrectly with the hours for Pius Library, which appear on the same calendar of all library hours. Participants averaged 44 seconds to submit their answer. A random sampling of the videos showed that the majority of users either click on the icon on the right-hand side of the page (4/8) or scroll to the footer to locate the hours (4/8).

Pius: Random sampling of the videos showed that 92% (11/12) of participants were able to find how to renew a book. Participants averaged 80 seconds to submit their answer. 43% (22/51) of Pius participants used the "Renew Book" icon in the grid on the right-hand side, 27% (14/51) used the "Renew a Book" link under the "Using Collections" column, and 10% (5/51) used the "Books" tab of the main search box and clicked the "RenewBooks" link.

MCL: Again, random sampling of the videos showed that the majority of participants (6/8) were able to find how to renew a book. Participants averaged 94 seconds to submit their answer. Seventy-five percent (9/12) used the "Renew a Book" link under the "Resources" column.

Pius: Ninety-two percent (45/49) of participants answered the question with the correct call number for . Participants averaged 76 seconds to submit their answer. Of those participants who answered incorrectly, one provided the call number for a similar title, ; two provided the definition of a call number rather than an actual call number; and one participant could not find the record for the title. From the random sampling of videos, it is clear that most participants understood what a call number is and where to search for it. Most participants (7/12) used the "Books" tab from the libraries' homepage, while the others (5/12) used SLUth. This shows that using either ari

relatively simple (with only four search tabs) and also having the "Books" tab placed ahead of the tab for SLUth. One participant from the sample first searched the general "Search SLU" search box in the top right corner of the page. The remaining sample participant actually ended up searching the "Books" tab on the Pius homepage. As with the sample from Pius Library, using a keyword search was effective for finding the correct answer. The one participant who provided a cal



Committee Recommendations

Website Design Changes

MCL – Include librarians' liaison areas in the general directory

MCL – Place names of subject librarians in multiple places

Pius – Subject Librarian – Liaison Areas – IS – A – to – ic – a.

Appendix 1: Survey Results and Responses

Today's hours- 50 answered correctly	Today's hours- 9 answered correctly
Incorrect responses - 1	
Total Responses - 51	Total Responses - 12

"RenewBooks" gray button/icon - 22	"Renewa Book" link under Resources column - 9
"Renewa Book" link under Using Collections column - 14	Incorrect/incomplete answers - 3
"Books" tab, "RenewBooks" link - 5	
Incorrect/incomplete answers - 5	
Other - 4	
No response - 1	
Total Responses - 51	Total Responses - 12





Appendix 3: Demographic Details of Participants

Faculty	5	3
Graduate/Professional Student	15	8
Unspecified	2	0
Staff	6	0
Undergraduate Student	23	1

Aquinas Institute of Theology	1	0
College for Public Health & Social Justice	3	3
College of Arts & Sciences	21	1
College of Education	1	0
Division of Research Administration	1	0
Division of Student Development	1	0
Doisy College of Health Sciences	4	1
John Cook School of Business	4	0
Parks College of Engineering, Aviation and Technology	4	0
School for Professional Studies	4	0
School of Medicine	3	4
School of Nursing	1	3
SLU Hospital	1	0
Unspecified	2	0

NOTES:

- (1) The data in Appendix 3 represent everyone who began the Qualtrics survey, including those who did not complete it.
- (2) The data in Appendix 3 reflect the primary status of the study participants whereas the data in Appendix 2 reflect participants' identification of all of their statuses.